

Agents are not getting configured

Problem Summary	Expert advisors on the system are not getting configured as agents on Unified ICM.
Error Message	None.
Possible Cause	The EventMaskConfig key may not be correct.
Recommended Action	Look under the Config registry hive for the PIM (for example, HKEY_LOCAL_MACHINE\SOFTWARE\Cisco Systems, Inc.\ICM\icm\PG1A\PG\CurrentVersion\PIMS\pim1\ACMIData\Config'). Verify that theEventMaskConfig key is 11 decimal.
Release	Release 7.6(1).
Associated CDETS #	None.