

## Outbound Contacts Not being dialed after failover

<b>Problem Summary</b>	Some of the Outbound contacts do not get dialed after failover
<b>Error Message</b>	None
<b>Possible Cause</b>	The outbound contacts were retrieved into the Outbound memory initially. But, during failover and post the change of mastership, Outbound SS moves the records to unknown state.
<b>Recommended Action</b>	This is an expected behavior and Outbound Subsystem will dial the contacts the next day.
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	