

Outbound calls fail with no callback number

Problem Summary	The outbound calls might fail if a callback for an outbound contact is missed during the day and the Campaign Configuration has missed callback action = Retry.
Error Message	NullPointerException in the MIVR logs (SS_OB)
Possible Cause	This is a know defect
Recommended Action	Update the Dialinglist table with the following query: update DialingList set callbackNumber = phone01 where (callresult=8 and callbackNumber =)
Release	Release 8.0(1)
Associated CDETS #	CSCtc29606