


Outbound System Service is not in service

Problem Summary	The Outbound System Service is not in service.
Error Message	None.
Possible Cause	The Outbound license has not been uploaded, not all Config Data Stores are running and the two MSSQL services are not running, and/or the RmCm subsystem is not in service.
Recommended Action	<p>Check that:</p> <ul style="list-style-type: none"> • The Outbound Subsystem in Control Center is IN SERVICE and if the number of Outbound seats is greater than zero (0) in the System Parameters Configuration page. <p> Note: By default, the Outbound seats are set to a number based on the type of MCS hardware.</p> <ul style="list-style-type: none"> • All Config Data Stores are up and the 2 MSSQL services are running. • The RmCm subsystem is in service.
Release	Release 7.0(1)
Associated CDETS #	None.