

Dialer is not able to connect to CTI Server

Problem Summary	Dialer is not able to connect to CTI Server
Error Message	N/A
Possible Cause	Settings on Outbound Option Dialer might not match where the CTI Server is running
Recommended Action	Examine the CTI Server A/B and the CTI Server A/B port registry settings on the Outbound Option Dialer and make sure they match where the CTI Server is running. (These were set when the Outbound Option Dialer was installed on the system.)
Release	Release 7.5(1) and 8.0
Associated CDETS #	None.