

## Dialer is not able to connect to CTI Server

<b>Problem Summary</b>	Dialer is not able to connect to CTI Server
<b>Error Message</b>	N/A
<b>Possible Cause</b>	Settings on Outbound Option Dialer might not match where the CTI Server is running
<b>Recommended Action</b>	Examine the CTI Server A/B and the CTI Server A/B port registry settings on the Outbound Option Dialer and make sure they match where the CTI Server is running. (These were set when the Outbound Option Dialer was installed on the system.)
<b>Release</b>	Release 7.5(1) and 8.0
<b>Associated CDETS #</b>	None.