

Customer is called multiple times in a short time span if the customer does not pick up

Problem Summary	Customer is called multiple times in a short time span if the customer does not pick up
Error Message	N/A
Possible Cause	The PersonalCallbackTimeToRetryNoAnswer setting might be smaller than the CallbackTimeLimit setting in the Outbound Option registry
Recommended Action	Increase the PersonalCallbackTimeToRetryNoAnswer setting to make fewer customer calls within the time range specified in the CallbackTimeLimit setting.
Release	Release 7.5(1) and 8.0
Associated CDETS #	None.