Transferring Customer Calls to Agents are Failing

Problem Summary	Transferring Customer Calls to Agents are Failing
Error Message	N/A
Possible Cause 1	Agents and SCCP Dialer Ports are in different partitions.
Recommended Actionc1	Make sure that the Dialer ports have a UCM calling search space that can access the agent devices.
Possible Cause 2	Voice GW and SCCP Dialer Ports are in different partitions.
Recommended Action 2	Change a registry key on the CCE PG to use the Calling Search Space of the dialer port instead of the voice gateway. Set UseRedirectAddressSearchSpace = 1.
Release	Release 7.5(1) and 8.0
Associated CDETS #	None.