

## Outbound Records in Progress are Marked with Call Result 0

<b>Problem Summary</b>	Outbound records in progress are marked with Call Status "Unknown" and Call Result 0.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The Dialer was cycled while a customer phone was ringing.
<b>Recommended Action</b>	No action necessary; this is an expected behavior while cycling the dialer.
<b>Release</b>	Release 7.5(1) and 8.0
<b>Associated CDETS #</b>	None.