

Many Calls Result in "No Dial Tone"

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| Problem Summary | Many calls result in no dial tone. This can be evident in the Campaign Query Rule Real Time report, in the Dialing List (call result 6), and in the Dialer log (many NO DIAL TONE results in the log). |
| Error Message | N/A |
| Possible Cause | This typically indicates that the dialer is dialing more calls than Unified CM can handle. |
| Recommended Action | Reduce the PortThrottleCount Dialer registry throttle setting. |
| Release | Release 7.5(1) and 8.0 |
| Associated CDETS # | None. |