Customer records are lost when using Single Dialer configuration

Problem Summary	Some Customer records are not dialed out when using Single Dialer configuration
Error Message	N/A
Possible Cause	With two Dialers and only one dialer used for dialing out(Single Dialer configuration), the other dialer which is ignored will continue to make route requests for the same campaign skill group, but they will be rejected and hence failing to dial out the customer record. The active dialer will continue to work on the available agents for that skill group
Recommended Action	Use separate PG config when only specific dialers are used for dialing out.
Release	Release 7.5(1) and 8.0
Associated CDETS #	None.