

SIP Dialer is not connecting to the Campaign Manager

Problem Summary	SIP Dialer is not connecting to the Campaign Manager.
Error Message	N/A
Possible Cause	1)Campaign Manager Server is not set correctly during the dialer setup. 2)Network issue between LoggerA system and Dialer system. 3) Dialer setup and dialer is not configured correctly
Recommended Action	1)Rerun the setup and make sure the information is set correctly. - Campaign Manager Server - Dialer Type (Dialer Type needs to be matched with the value in the dialer configuration) - Dialer Name (For the SIP Dialer, Dialer Name needs to be matched with the value in the dialer configuration.) 2) Check the network connectivity between LoggerA system and Dialer system.
Release	Release 8.0
Associated CDETS #	None.