

Purging campaigns overnight

| | |
|-----------------------------|---|
| Problem Summary | Campaigns need to be purged overnight |
| Error Message | |
| Possible Cause 1 | Overwrite option not enabled for the import rule, but dialing list tables needs to be purged over night |
| Recommended Action 1 | <p>1) Use two import rules, ImportA and Import B. Following is the pre-conditions that has to be accomplished</p> <ul style="list-style-type: none"> a) ImportA and ImportB should have the same Target Table Name. b) The import definition for both the import rules must be similar. a) ImportA is the actual import rule which is tagged to a query rule and populated b) ImportB (with over-write option enabled) needs to be scheduled nightly to purge e) The Import file contents for the ImportB should be empty. <p>2) Following is the method to purge the dialing lists.</p> <ul style="list-style-type: none"> a) In procmon there is a command bacmudl /queryrule [queryruleid]. This command b) This can be executed from command line as follows, procmon <instance name> I <p>The input file needs to have the bacmudl command. (This complete command can be used when required)</p> <p>Use the above mentioned steps to purge the import table and rebuild the dialing lists nightly.</p> <ul style="list-style-type: none"> • ♦ Note: Make sure that you first execute Dummy (Import B) rule and then procmon command |
| Release | Release 7.5(1) and 8.0 |
| Associated CDETS # | None. |