

## Operations Console (OAMP): CVP Operations Console shows Call Server and VXML Server are ?Not Reachable?

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|---------------------------|---|
| <b>Problem Summary</b>    | <p>CVP Operations console shows Call Server and VXML Server are ?Not Reachable?</p> <p>? When you initially add a Call Server or VXML Server in the Operations Console.</p> <p>? Post reboot of the Call Server or VXML Server.</p>   |
| <b>Error Message</b>      | OAMP_OMGR_JMX_CONNECTION_ERROR: Unable to establish JMX connector to URI service:jmx:rmi (In the Operations Console error log).   |
| <b>Possible Cause</b>     | The OAMP is unable to establish a JMX connection with ORM on the remote machine.  |
| <b>Recommended Action</b> | <p>Follow either of the steps below:</p> <p>? Configure the ORM service to start delayed.</p> <p>or</p> <p>? Add the following into the %CVP_HOME%/conf/wrapper file:<br/>                     wrapper.java.additional.10 =<br/>                     -Djava.rmi.server.hostname=IP_ADDRESS_OF_THE_MACHINE</p> |
| <b>Release</b>            | Release 9.0(1), Release 10.0(1)   |
| <b>Associated CDETS #</b> | CSCui63213  |