

Operations Console (OAMP): CVP Operations Console shows Call Server and VXML Server are ?Not Reachable?

Problem Summary	<p>CVP Operations console shows Call Server and VXML Server are ?Not Reachable?</p> <p>? When you initially add a Call Server or VXML Server in the Operations Console.</p> <p>? Post reboot of the Call Server or VXML Server.</p>
Error Message	OAMP_OMGR_JMX_CONNECTION_ERROR: Unable to establish JMX connector to URI service:jmx:rmi (In the Operations Console error log).
Possible Cause	The OAMP is unable to establish a JMX connection with ORM on the remote machine.
Recommended Action	<p>Follow either of the steps below:</p> <p>? Configure the ORM service to start delayed.</p> <p>or</p> <p>? Add the following into the %CVP_HOME%/conf/wrapper file: wrapper.java.additional.10 = -Djava.rmi.server.hostname=IP_ADDRESS_OF_THE_MACHINE</p>
Release	Release 9.0(1), Release 10.0(1)
Associated CDETS #	CSCui63213