

- Go to: [OVA Download Location for Cisco Unified Communications Manager IM and Presence Service Release 9.0\(1\)](#)
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**Supported OVA Templates: IM and Presence**

Important Note 1: If you have more than 10,000 users in Cisco Unified Communications Manager, you must use the 5,000 user OVA template at a minimum, even if you plan to license less than 5,000 users in IM and Presence.

Important Note 2: The recommendations below only apply to single cluster deployments. For intercluster deployments, Cisco recommends that you use the 5000 user OVA template at a minimum.

| Application, OVA Capacity and Notes+Download Link | IM-Only User Deployment Count | Maximum Number of Single Nodes or Subclusters Supported | vCPU Cores                 | vRAM / Memory                  | vDisk         | vNIC | Notes   |
|---|-------------------------------|---|----------------------------|--------------------------------|---------------|------|---|
| <b>500 Full UC users</b>                          | 1000 IM-only users            | 6   | 1 vCPU (700 MHz reserved)  | 2 GB RAM with 2 GB reservation | 1x 80 GB vHDD | 1    | For use on all supported UCS, HP, IBM, and Specs-based hardware platforms except BE 6000. If you are migrating from a physical server with more than 80 GB of storage space to a virtual machine with a user deployment size of either 500 or 2000, see the Disaster Recovery System Administration Guide for more information. Supports VMware vSphere ESXi 4 and 5. |
| <b>1000 Full UC users (BE6k)</b>                  | 2000 IM-only users            | N/A   | 1 vCPU (1500 MHz reserved) | 2 GB RAM with 2 GB reservation | 1x 80 GB vHDD | 1    | For use on the CUCM-BE 6000 platform or other supported UCS, IBM, HP, and Specs-based hardware platforms. Supports VMware vSphere ESXi 4 and 5.   |
|   |                               | 3   |                            |                                |               | 1    |   |

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|                            |                     |   |                            |                                |               |   |   |
|----------------------------|---------------------|---|----------------------------|--------------------------------|---------------|---|---|
| <b>2000 Full UC users</b>  | 2000 IM-only users  |   | 1 vCPU (1500 MHz reserved) | 4 GB RAM with 4 GB reservation | 1x 80 GB vHDD |   | <p>For use on B200, C210, and Specs-based supported platforms. If you are migrating from a physical server with more than 80 GB of storage space to a virtual machine with a user deployment size of either 500 or 2000, see the Disaster Recovery System Administration Guide for more information.</p> <p>Supports VMware vSphere ESXi 4 and 5.</p> |
| <b>5000 Full UC users</b>  | 12500 IM-only users | 6 | 2 vCPU (2500 MHz reserved) | 4 GB RAM with 4 GB reservation | 2x 80 GB vHDD | 1 | <p>For use on all supported UCS, IBM, HP, and Specs-based hardware platforms except BE 6000.</p> <p>Supports VMware vSphere ESXi 4 and 5.</p>   |
| <b>15000 Full UC users</b> | 25000 IM-only users | 6 | 4 vCPU (8000 MHz reserved) | 6 GB RAM with 6 GB reservation | 2x 80 GB vHDD | 1 | <p>For use on all supported UCS, IBM, HP, and Specs-based hardware platforms except BE 6000.</p> <p>Supports VMware vSphere ESXi 4 and 5.</p>   |

Note: Any of the user base sizes above can be used when performing a DRS migration from a physical machine with a disk capacity of less than 80 GB (for example, MCS-7825-H2).

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