

- Go to: [OVA Download Location for Cisco Unified Communications Manager IM and Presence Service Release 9.0\(1\)](#)
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Supported OVA Templates: IM and Presence

Important Note 1: If you have more than 10,000 users in Cisco Unified Communications Manager, you must use the 5,000 user OVA template at a minimum, even if you plan to license less than 5,000 users in IM and Presence.

Important Note 2: The recommendations below only apply to single cluster deployments. For intercluster deployments, Cisco recommends that you use the 5000 user OVA template at a minimum.

Application, OVA Capacity and Notes+Download Link	IM-Only User Deployment Count	Maximum Number of Single Nodes or Subclusters Supported	vCPU Cores	vRAM / Memory	vDisk	vNIC	Notes
500 Full UC users	1000 IM-only users	6	1 vCPU (700 MHz reserved)	2 GB RAM with 2 GB reservation	1x 80 GB vHDD	1	For use on all supported UCS, HP, IBM, and Specs-based hardware platforms except BE 6000. If you are migrating from a physical server with more than 80 GB of storage space to a virtual machine with a user deployment size of either 500 or 2000, see the Disaster Recovery System Administration Guide for more information. Supports VMware vSphere ESXi 4 and 5.
1000 Full UC users (BE6k)	2000 IM-only users	N/A	1 vCPU (1500 MHz reserved)	2 GB RAM with 2 GB reservation	1x 80 GB vHDD	1	For use on the CUCM-BE 6000 platform or other supported UCS, IBM, HP, and Specs-based hardware platforms. Supports VMware vSphere ESXi 4 and 5.
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2000 Full UC users	2000 IM-only users		1 vCPU (1500 MHz reserved)	4 GB RAM with 4 GB reservation	1x 80 GB vHDD		For use on B200, C210, and Specs-based supported platforms. If you are migrating from a physical server with more than 80 GB of storage space to a virtual machine with a user deployment size of either 500 or 2000, see the Disaster Recovery System Administration Guide for more information. Supports VMware vSphere ESXi 4 and 5.
5000 Full UC users	12500 IM-only users	6	2 vCPU (2500 MHz reserved)	4 GB RAM with 4 GB reservation	2x 80 GB vHDD	1	For use on all supported UCS, IBM, HP, and Specs-based hardware platforms except BE 6000. Supports VMware vSphere ESXi 4 and 5.
15000 Full UC users	25000 IM-only users	6	4 vCPU (8000 MHz reserved)	6 GB RAM with 6 GB reservation	2x 80 GB vHDD	1	For use on all supported UCS, IBM, HP, and Specs-based hardware platforms except BE 6000. Supports VMware vSphere ESXi 4 and 5.

Note: Any of the user base sizes above can be used when performing a DRS migration from a physical machine with a disk capacity of less than 80 GB (for example, MCS-7825-H2).

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