

Nuance 9.0 not working with Unified CCX

Problem Summary	Nuance MRCP ASR and MRCP TTS not working after configured from AppAdmin
Error Message	MRCP ASR and MRCP TTS Provider not able to recognize and play prompts.
Possible Cause	Unified CCX is not integrated properly with Nuance 9.0 or check Nuance 9.0 licenses.
Recommended Action	Make sure that Nuance license file have not expired so also make sure that Nuance 9.0 is integrated prop as per information available at http://www.cisco.com/en/US/prod/collateral/voicesw/custcosw/ps5693/ps1846/product_bulletin_c25-546
Release	Release 8.0(1)
Associated CDETS #	