

No presence notifications being received by the desktop

Problem Summary	When Finesse goes down, no presence notifications are delivered to the desktop.
Error Message	None.
Possible Cause	The Cisco Finesse Notification server is down.
Recommended Action	Run the CLI command "utils service restart Cisco Finesse Notification Service" to restart the Cisco Finesse Notification server.
Release	Release 8.5(3), Release 9.0(1), Release 9.1(1), Release 10.0(1), Release 10.5(1), Release 10.6(1), Release 11.0(1)
Associated CDETS #	None