

No_response_when_you_place_a_call

Problem Summary	There is no response at all when you make either the 8005557777 or the 7005557777 call during the Comprehensive exercise.
Error Message	NA
Possible Cause	NA
Recommended Action	Check for the proper PG type. In the ICM Communication Manager, choose Tools > Explorer Tools > Network VRU Explorer . Click Retrieve, then select the PG you created and examine its configuration.
Release	NA
Associated CDETS #	None.

Back: [Troubleshooting PG installed on Unified CVP server](#)

Back: [Troubleshooting Tips for Getting Started with CVP](#)