

No_response_when_you_place_a_call

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| Problem Summary | There is no response at all when you make either the 8005557777 or the 7005557777 call during the Comprehensive exercise. |
| Error Message | NA |
| Possible Cause | NA |
| Recommended Action | Check for the proper PG type. In the ICM Communication Manager, choose Tools > Explorer Tools > Network VRU Explorer . Click Retrieve, then select the PG you created and examine its configuration. |
| Release | NA |
| Associated CDETS # | None. |

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Back: [Troubleshooting Tips for Getting Started with CVP](#)