

No\_response\_when\_you\_place\_a\_call

<b>Problem Summary</b>	There is no response at all when you make either the 8005557777 or the 7005557777 call during the Comprehensive exercise.
<b>Error Message</b>	NA
<b>Possible Cause</b>	NA
<b>Recommended Action</b>	Check for the proper PG type. In the ICM Communication Manager, choose <b>Tools &gt; Explorer Tools &gt; Network VRU Explorer</b> . Click Retrieve, then select the PG you created and examine its configuration.
<b>Release</b>	NA
<b>Associated CDETS #</b>	None.

**Back:** [Troubleshooting PG installed on Unified CVP server](#)

**Back:** [Troubleshooting Tips for Getting Started with CVP](#)