

No\_response\_when\_you\_place\_a\_call

|                           |   |
|---------------------------|---|
| <b>Problem Summary</b>    | There is no response at all when you make either the 8005557777 or the 7005557777 call during the Comprehensive exercise.   |
| <b>Error Message</b>      | NA  |
| <b>Possible Cause</b>     | NA  |
| <b>Recommended Action</b> | Check for the proper PG type. In the ICM Communication Manager, choose <b>Tools &gt; Explorer Tools &gt; Network VRU Explorer</b> . Click Retrieve, then select the PG you created and examine its configuration. |
| <b>Release</b>            | NA  |
| <b>Associated CDETS #</b> | None.   |

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