

## My ?Test Connectivity? for Unified CCX node is failing

<b>Problem Summary</b>	?Test Connectivity? for Unified CCX node is failing
<b>Error Message</b>	None
<b>Possible Cause</b>	You might be using incorrect credentials
<b>Recommended Action</b>	Please check if you are using the credentials for Unified CCX Platform serviceability credentials in the settings
<b>Release</b>	Release 8.0(1) and 8.5(1)
<b>Associated CDETS #</b>	None