

My ?Test Connectivity? for Unified CCX node is failing

Problem Summary	?Test Connectivity? for Unified CCX node is failing
Error Message	None
Possible Cause	You might be using incorrect credentials
Recommended Action	Please check if you are using the credentials for Unified CCX Platform serviceability credentials in the settings
Release	Release 8.0(1) and 8.5(1)
Associated CDETS #	None