

My ?Test Connectivity? for Unified CCX node is failing

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| Problem Summary | ?Test Connectivity? for Unified CCX node is failing |
| Error Message | None |
| Possible Cause | You might be using incorrect credentials |
| Recommended Action | Please check if you are using the credentials for Unified CCX Platform serviceability credentials in the settings |
| Release | Release 8.0(1) and 8.5(1) |
| Associated CDETS # | None |