

Multiple failovers with high CPU usage

Problem Summary	Multiple failovers occur in a high availability environment and there is high CPU usage on both servers. When the Cisco Unified CCX server boots up, the primary server begins to spike the CPU usage causing the primary server to be unusable, and it fails over to the secondary server. The secondary server then starts the same behavior and eventually fails back over to the primary server.
Error Message	None.
Possible Cause	The problem can be caused by errors in the customer Java steps.
Recommended Action	Check for custom Java steps in the scripting and remove them.
Release	Release 7.0(1)
Associated CDETS #	None.