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SVN Source Code Links

1. Assurance SVN : <http://docwiki.cisco.com/wiki/MokaderPage>
2. CPC SVN : https://wwwin-svn-sjc.cisco.com/eng/emsam/branches/pc_9.5/emsam_application/modules/
3. Post FCS Patch Branch: https://wwwin-svn-sjc.cisco.com/eng/emsam/branches/pc_9.5_10K_FCS_patch
4. Snapshot Tag: Do NOT modify anything, it is a snapshot for historical record.

https://wwwin-svn-sjc.cisco.com/eng/emsam/tags/pc_9.5_10K_FCS

Bug:

1. Dev PHC : <http://wwwin-ses.cisco.com/devphc-enclosure/index.html>

Bypass: http://wwwin-ses.cisco.com/devphc-enclosure/cdets_enclosure_bypass.html

Tool to check Phc lacks: http://wwwin-metrics.cisco.com/cgi-bin/phase_containment

2. My Close Bugs CDETS NG :

[https://cdetsng.cisco.com/webui/#query=\[Engineer\]%20=%20%27mokader%27%20AND%20%28\[Status\]%20=%20%27](https://cdetsng.cisco.com/webui/#query=[Engineer]%20=%20%27mokader%27%20AND%20%28[Status]%20=%20%27)

3. My Opened Bugs CDETS NG :[\[\[1\]\]](#)

3. PRRQ <http://wwwin-tools.cisco.com/prrq/myHome.do>

4. Scrubber : <http://wwwin-ottawa.cisco.com/tfoggoa/Scrubber/>

5. My Opened Bugs QDDTS : [\[\[2\]\]](#)

6. My Closed Bugs QDDTS : [\[\[3\]\]](#)

Build URL

1. http://nmtgre-blr/auto/cw/cdimages/nt_cuom8_6_2/daily/NT_CUOM8_6_2_20120315_0431_323/

Prime Collaboration Links

App Bundle Install : <http://wikicentral.cisco.com/display/EMSAM/Upgrade+using+appbundle>

1. Supported Alarms for Prime Collaboration [[4]]
2. http://docwiki.cisco.com/wiki/Unified_Communications_Virtualization_Supported_Applications
3. <http://wikicentral.cisco.com/display/PROJECT/NMTG+Cisco+Prime+Collaboration+Manager+Support>
4. <http://wikicentral.cisco.com/display/EMSAM/IT+EFT+Server+Information>
5. <https://techzone.cisco.com/t5/Cisco-Prime-Collaboration-and/Prime-Collaboration-Assurance-LDAP-Config/ta-p/303420>
6. http://ecats-wiki/CUCMS_Monitoring
7. <http://ecats-wiki/Labs>
8. <http://wikicentral.cisco.com/display/GROUP/How+to+change+host+name+and+ip+settings>
9. PC 10.5 Supported Devices:
http://docwiki.cisco.com/wiki/Supported_Devices_for_Cisco_Prime_Collaboration_Assurance_10.5
10. Demo/Lab License Generation: http://iwe.cisco.com/web/ese/go_primecollaboration
<http://wwwin-tools.cisco.com/SWIFT/SSCSLT/viewIntPubKeyGen.action?subGroup=EMSAMFEAT&keytype=PUBLIC>
11. Setting up Devices for Prime Collaboration Assurance
http://docwiki.cisco.com/wiki/Setting_up_Devices_for_Prime_Collaboration_Assurance

Device Details

HCS Bangalore QA Lab : <http://wikicentral.cisco.com/display/EMSAM/HCS+Bangalore+QA+Lab>

PC 9.5 Downloads:

<http://software.cisco.com/download/release.html?mdfid=284806492&flowid=43762&softwareid=284522598&release=9.5>

PC 9.5 documents:

Cisco Prime Collaboration 9.5 Documentation Overview: [This contains URLs for all Prime Collaboration 9.5 guides and reference documents]
http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/9.5/documentation/overview/Cisco_Prime_Collaboration_9.5_Documentation_Overview.html

Cisco Prime Collaboration 9.5 Quick Start Guide:
http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/9.5/quick/start/guide/Cisco_Prime_Collaboration_9.5_Quick_Start_Guide.html

Cisco Prime Collaboration 9.5 Upgrade and Migration Guide:
http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/9.5/upg_mig/guide/Cisco_Prime_Collaboration_9.5_Upgrade_and_Migration_Guide.html

Cisco Prime Collaboration 9.5 Release

Notes:http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/9.5/release/notes/Cisco_Prime_Collaboration_Release_Notes.pdf

Cisco Prime Collaboration 9.5 Administration

Guide:http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/9.5/administration/guide/Cisco_Prime_Collaboration_9.5_Administration_Guide.pdf

Cisco Prime Collaboration 9.5 Assurance

Guide:http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/9.5/assurance/guide/Cisco_Prime_Collaboration_9.5_Assurance_Guide.pdf

Cisco Prime Collaboration 9.5 Analytics

Guide:http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/9.5/analytics/guide/Cisco_Prime_Collaboration_9.5_Analytics_Guide.pdf

Cisco Prime Collaboration 9.5 Provisioning

Guide:http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/9.5/provisioning/guide/Cisco_Prime_Collaboration_9.5_Provisioning_Guide.pdf

Top-level URL: http://www.cisco.com/en/US/products/ps12363/tsd_products_support_series_home.html

PC 9.5 Supported Devices:

http://www.cisco.com/en/US/products/ps12363/products_device_support_tables_list.html

http://www.cisco.com/web/learning/le31/le46/nmtg_training/vods/pc/pc95/PrimeCollabTraining_95.htm

create unicorn vm : http://wikicentral.cisco.com/display/EMSAM/create_unicorn_vm

CUOM Links

1. CUOM Documents:

http://www.cisco.com/en/US/partner/products/ps6535/tsd_products_support_eol_series_home.html

Supported Device Lists:

http://www.cisco.com/en/US/partner/products/ps6535/products_device_support_tables_list.html

2. CCO Patches:

<http://software.cisco.com/download/release.html?mdfid=283884662&flowid=28561&softwareid=282790483&release=8.6>

3. cs-operations-manager topic search

<http://topic.cisco.com/news/cisco/cs/cs-operations-manager/msg11603.html>

4. User Password change <https://supportforums.cisco.com/docs/DOC-8796>

Commands, Tricks & Tips

1. To delete a device forcefully in CPC 9.5 You may use the following URL to delete the device by IP.

<https://<IP>/emsam/service/inventory/delete?deviceIP=x.x.x.x>

2. Script used on a per gwy basis to unmanaged the ports that they didn't want to monitor to reduce the false alarms. /opt/CSCOpX/objects/smarts/conf/discovery/unManageIF.pl

CUCM Docs

http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_programming_reference_guides_list.html

<http://www.mediawiki.org/wiki/Help:Formatting>