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## SVN Source Code Links

1. Assurance SVN : <http://docwiki.cisco.com/wiki/MokaderPage>
2. CPC SVN : [https://wwwin-svn-sjc.cisco.com/eng/emsam/branches/pc\\_9.5/emsam\\_application/modules/](https://wwwin-svn-sjc.cisco.com/eng/emsam/branches/pc_9.5/emsam_application/modules/)
3. Post FCS Patch Branch: [https://wwwin-svn-sjc.cisco.com/eng/emsam/branches/pc\\_9.5\\_10K\\_FCS\\_patch](https://wwwin-svn-sjc.cisco.com/eng/emsam/branches/pc_9.5_10K_FCS_patch)
4. Snapshot Tag: Do NOT modify anything, it is a snapshot for historical record.

[https://wwwin-svn-sjc.cisco.com/eng/emsam/tags/pc\\_9.5\\_10K\\_FCS](https://wwwin-svn-sjc.cisco.com/eng/emsam/tags/pc_9.5_10K_FCS)

## Bug:

1. Dev PHC : <http://wwwin-ses.cisco.com/devphc-enclosure/index.html>

Bypass: [http://wwwin-ses.cisco.com/devphc-enclosure/cdets\\_enclosure\\_bypass.html](http://wwwin-ses.cisco.com/devphc-enclosure/cdets_enclosure_bypass.html)

Tool to check Phc lacks: [http://wwwin-metrics.cisco.com/cgi-bin/phase\\_containment](http://wwwin-metrics.cisco.com/cgi-bin/phase_containment)

2. My Close Bugs CDETS NG :

[https://cdetsng.cisco.com/webui/#query=\[Engineer\]%20=%20%27mokader%27%20AND%20%28\[Status\]%20=%20%27](https://cdetsng.cisco.com/webui/#query=[Engineer]%20=%20%27mokader%27%20AND%20%28[Status]%20=%20%27)

3. My Opened Bugs CDETS NG :[\[\[1\]\]](#)

3. PRRQ <http://wwwin-tools.cisco.com/prrq/myHome.do>

4. Scrubber : <http://wwwin-ottawa.cisco.com/tfoggoa/Scrubber/>

5. My Opened Bugs QDDTS : [\[\[2\]\]](#)

6. My Closed Bugs QDDTS : [\[\[3\]\]](#)

## Build URL

1. [http://nmtgre-blr/auto/cw/cdimages/nt\\_cuom8\\_6\\_2/daily/NT\\_CUOM8\\_6\\_2\\_20120315\\_0431\\_323/](http://nmtgre-blr/auto/cw/cdimages/nt_cuom8_6_2/daily/NT_CUOM8_6_2_20120315_0431_323/)

## Prime Collaboration Links

App Bundle Install : <http://wikicentral.cisco.com/display/EMSAM/Upgrade+using+appbundle>

1. Supported Alarms for Prime Collaboration [[4]]

2. [http://docwiki.cisco.com/wiki/Unified\\_Communications\\_Virtualization\\_Supported\\_Applications](http://docwiki.cisco.com/wiki/Unified_Communications_Virtualization_Supported_Applications)

3. <http://wikicentral.cisco.com/display/PROJECT/NMTG+Cisco+Prime+Collaboration+Manager+Support>

4. <http://wikicentral.cisco.com/display/EMSAM/IT+EFT+Server+Information>

5.

<https://techzone.cisco.com/t5/Cisco-Prime-Collaboration-and/Prime-Collaboration-Assurance-LDAP-Config/ta-p/303420>

6. [http://ecats-wiki/CUCMS\\_Monitoring](http://ecats-wiki/CUCMS_Monitoring)

7. <http://ecats-wiki/Labs>

8. <http://wikicentral.cisco.com/display/GROUP/How+to+change+host+name+and+ip+settings>

9. PC 10.5 Supported Devices:

[http://docwiki.cisco.com/wiki/Supported\\_Devices\\_for\\_Cisco\\_Prime\\_Collaboration\\_Assurance\\_10.5](http://docwiki.cisco.com/wiki/Supported_Devices_for_Cisco_Prime_Collaboration_Assurance_10.5)

10. Demo/Lab License Generation: [http://iwe.cisco.com/web/ese/go\\_primecollaboration](http://iwe.cisco.com/web/ese/go_primecollaboration)

<http://wwwin-tools.cisco.com/SWIFT/SSCSLT/viewIntPubKeyGen.action?subGroup=EMSAMFEAT&keytype=PUBLIC>

11. Setting up Devices for Prime Collaboration Assurance

[http://docwiki.cisco.com/wiki/Setting\\_up\\_Devices\\_for\\_Prime\\_Collaboration\\_Assurance](http://docwiki.cisco.com/wiki/Setting_up_Devices_for_Prime_Collaboration_Assurance)

## Device Details

HCS Bangalore QA Lab : <http://wikicentral.cisco.com/display/EMSAM/HCS+Bangalore+QA+Lab>

PC 9.5 Downloads:

<http://software.cisco.com/download/release.html?mdfid=284806492&flowid=43762&softwareid=284522598&release=9.5>

PC 9.5 documents:

Cisco Prime Collaboration 9.5 Documentation Overview: [This contains URLs for all Prime Collaboration 9.5 guides and reference

documents][http://www.cisco.com/en/US/docs/net\\_mgmt/prime/collaboration/9.5/documentation/overview/Cisco\\_Prime\\_Collaboration\\_9.5\\_Documentation\\_Overview.pdf](http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/9.5/documentation/overview/Cisco_Prime_Collaboration_9.5_Documentation_Overview.pdf)

Cisco Prime Collaboration 9.5 Quick Start

Guide:[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/collaboration/9.5/quick/start/guide/Cisco\\_Prime\\_Collaboration\\_9.5\\_Quick\\_Start\\_Guide.pdf](http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/9.5/quick/start/guide/Cisco_Prime_Collaboration_9.5_Quick_Start_Guide.pdf)

Cisco Prime Collaboration 9.5 Upgrade and Migration

Guide:[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/collaboration/9.5/upg\\_mig/guide/Cisco\\_Prime\\_Collaboration\\_9.5\\_Upgrade\\_and\\_Migration\\_Guide.pdf](http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/9.5/upg_mig/guide/Cisco_Prime_Collaboration_9.5_Upgrade_and_Migration_Guide.pdf)

Cisco Prime Collaboration 9.5 Release

Notes:[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/collaboration/9.5/release/notes/Cisco\\_Prime\\_Collaboration\\_Release\\_Notes.pdf](http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/9.5/release/notes/Cisco_Prime_Collaboration_Release_Notes.pdf)

Cisco Prime Collaboration 9.5 Administration

Guide:[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/collaboration/9.5/administration/guide/Cisco\\_Prime\\_Collaboration\\_9.5\\_Administration\\_Guide.pdf](http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/9.5/administration/guide/Cisco_Prime_Collaboration_9.5_Administration_Guide.pdf)

Cisco Prime Collaboration 9.5 Assurance

Guide:[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/collaboration/9.5/assurance/guide/Cisco\\_Prime\\_Collaboration\\_9.5\\_Assurance\\_Guide.pdf](http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/9.5/assurance/guide/Cisco_Prime_Collaboration_9.5_Assurance_Guide.pdf)

Cisco Prime Collaboration 9.5 Analytics

Guide:[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/collaboration/9.5/analytics/guide/Cisco\\_Prime\\_Collaboration\\_9.5\\_Analytics\\_Guide.pdf](http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/9.5/analytics/guide/Cisco_Prime_Collaboration_9.5_Analytics_Guide.pdf)

Cisco Prime Collaboration 9.5 Provisioning

Guide:[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/collaboration/9.5/provisioning/guide/Cisco\\_Prime\\_Collaboration\\_9.5\\_Provisioning\\_Guide.pdf](http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/9.5/provisioning/guide/Cisco_Prime_Collaboration_9.5_Provisioning_Guide.pdf)

Top-level URL: [http://www.cisco.com/en/US/products/ps12363/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps12363/tsd_products_support_series_home.html)

PC 9.5 Supported Devices:

[http://www.cisco.com/en/US/products/ps12363/products\\_device\\_support\\_tables\\_list.html](http://www.cisco.com/en/US/products/ps12363/products_device_support_tables_list.html)

[http://www.cisco.com/web/learning/le31/le46/nmtg\\_training/vods/pc/pc95/PrimeCollabTraining\\_95.htm](http://www.cisco.com/web/learning/le31/le46/nmtg_training/vods/pc/pc95/PrimeCollabTraining_95.htm)

create unicorn vm : [http://wikicentral.cisco.com/display/EMSAM/create\\_unicorn\\_vm](http://wikicentral.cisco.com/display/EMSAM/create_unicorn_vm)

## CUOM Links

1. CUOM Documents:

[http://www.cisco.com/en/US/partner/products/ps6535/tsd\\_products\\_support\\_eol\\_series\\_home.html](http://www.cisco.com/en/US/partner/products/ps6535/tsd_products_support_eol_series_home.html)

Supported Device Lists:

[http://www.cisco.com/en/US/partner/products/ps6535/products\\_device\\_support\\_tables\\_list.html](http://www.cisco.com/en/US/partner/products/ps6535/products_device_support_tables_list.html)

2. CCO Patches:

<http://software.cisco.com/download/release.html?mdfid=283884662&flowid=28561&softwareid=282790483&release=8.6>

3. cs-operations-manager topic search

<http://topic.cisco.com/news/cisco/cs/cs-operations-manager/msg11603.html>

4. User Password change <https://supportforums.cisco.com/docs/DOC-8796>

## Commands, Tricks & Tips

1. To delete a device forcefully in CPC 9.5 You may use the following URL to delete the device by IP.

<https://<IP>/emsam/service/inventory/delete?deviceIP=x.x.x.x>

2. Script used on a per gwy basis to unmanaged the ports that they didn't want to monitor to reduce the false alarms. /opt/CSCOpX/objects/smarts/conf/discovery/unManageIF.pl

## **CUCM Docs**

[http://www.cisco.com/en/US/products/sw/voicesw/ps556/products\\_programming\\_reference\\_guides\\_list.html](http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_programming_reference_guides_list.html)

<http://www.mediawiki.org/wiki/Help:Formatting>