

Agent Greeting Fails to play when using a conference bridge

Problem Summary	Agent Greeting Fails to play when using a conference bridge.
Error Message	Appears in the Windows Event Viewer > Application Log on the Unified CCE Peripheral Gateway: Failed to play Agent Greeting <type> for the call <call ID>) to Agent <agent ID> with MessageId=26 Category=EnterpriseAgentPIM
Possible Cause	Incorrect configuration or inadequate conference resources.
Recommended Action	Verify the conference bridge configuration on Unified CM. Ensure that adequate conference resources are available.
Release	8.5(2)
Associated CDETS #	None