Mobile Agent Conference Bridge: Agent Greeting Fails to play due to consult request failure

Problem Summary	Agent Greeting Fails to play when using a conference bridge.
Error Message	Appears in the Windows Event Viewer > Application Log on the UCCE Peripheral Gateway: `Failed to play Agent Greeting <type> for the call <call ID>) to Agent <agent ID> wit` MessageId=29 Category=EnterpriseAgentPIM
Possible Cause	1. The VRU label for the Call manager peripheral routing client is not configured correctly. 2. The Call manager Route Pattern is not configured correctly for the CVP VRU Label. 3. The VRU label for the Unified CM peripheral routing client doesn't match the Unified CM Route Patte 4. CVP is not configured or working properly.
Recommended Action	Verify that these are configured correctly: 1. In ICM Network VRU configuration, check the VRU label for the Call Manager peripheral routing cli 2. In Call manager Admin configuration, select Call Routing > Route/Hunt > Route Pattern. Check the ro associated with the a sip trunk pointed to the Agent Greeting CVP Call Server. 3. In CVP, check all of the services are up and running.
Release	Release 8.5(2)
Associated CDETS #	None