Agent Greeting Fails to play due to conference request failure

Problem Summary	Agent Greeting Fails to play when using a conference bridge.
Error Message	Appears in the Windows Event Viewer > Application Log on the UCCE Peripheral Gateway: `Failed to play Agent Greeting <type> for the call <call ID>) to Agent <agent ID> wit` MessageId=31 Category=EnterpriseAgentPIM
Possible Cause	A communication failure occurred between one or more UCCE components. Common causes include: • Improperly set up partitions, and • A dialed number that does not have a Calling Search Space (CSS) capable of reaching another di partition B. If partition A's CSS does not contain partition B, extension 1 will be unable to call ex
Recommended Action	Check your UCCE, CVP, and UNIFIED CM logs for more information on the source of the error.
Release	Release 8.5(2).
Associated CDETS #	None.