

<Agent Greeting Fails to Play due to Destination Not Obtainable>

Problem Summary	Agent Greeting Fails to play when using a conference bridge.
Error Message	Appears in the Windows Event Viewer > Application Log on the UCCE Peripheral Gateway: Failed to play Agent Greeting <type> for the call <call ID> to Agent <agent ID> with MessageId=32 Category=EnterpriseAgentPIM
Possible Cause	Inadequate conference resources
Recommended Action	Verify that adequate conference resources are available in your UNIFIED CM configuration.
Release	8.5(2)
Associated CDETS #	None