<Agent Greeting Fails to Play Due to Resources Not Available>

Problem Summary	Agent Greeting Fails to play when using a conference bridge.
Error Message	Appears in the Windows Event Viewer > Application Log on the UCCE Peripheral Gateway: `Failed to play Agent Greeting <type> for the call <call ID>) to Agent <agent ID> wit` MessageId=35 Category=EnterpriseAgentPIM
Possible Cause	A generic error that can result from multiple causes including: • A conference call with no bridge resources available. • MTP resources are not available
Recommended Action	Check your UCCE, CVP, and UNIFIED CM logs for more information about the source of the error.
Release	8.5(2)
Associated CDETS #	None