

## When clicking any enabled button nothing happens

<b>Problem Summary</b>	When clicking any enabled button nothing happens (no visible change in softphone appearance and no error message).
<b>Error Message</b>	None.
<b>Possible Cause</b>	This symptom usually indicates that the system has gone offline and is recovering from some sort of failure.
<b>Recommended Action</b>	Check the status bar. A status of Offline means that some element in the system has failed or gone offline. The system will automatically recover from this situation. Wait for the status bar to indicate Online and try again.
<b>Release</b>	Release 7.5(x)
<b>Associated CDETS #</b>	None.