

CTI OS Desktop does not prompt for Logout or NotReady reason codes

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| Problem Summary | The CTI OS Desktop does not prompt for Logout and/or NotReady reason codes on TDM (non-IPCC) sv |
| Error Message | None. |
| Possible Cause | The LogoutReasonRequired and NotReadyReasonRequired registry values must be used to enable this fu |
| Recommended Action | Refer to the <i>CTI OS System Manager Guide for Cisco ICM/IPCC Enterprise & Hosted Editions</i> for infor need to be set to 1. HKEY_LOCAL_MACHINE\SOFTWARE\Cisco Systems, Inc.\CTIOS\CTIOS_<InstanceName>\ ctios\Se HKEY_LOCAL_MACHINE\SOFTWARE\Cisco Systems, Inc.\CTIOS\CTIOS_<InstanceName>\ ctios1\S |
| Release | Release 7.5(x) |
| Associated CDETS # | None. |