

## CTI OS Desktop does not prompt for Logout or NotReady reason codes

<b>Problem Summary</b>	The CTI OS Desktop does not prompt for Logout and/or NotReady reason codes on TDM (non-IPCC) sv
<b>Error Message</b>	None.
<b>Possible Cause</b>	The LogoutReasonRequired and NotReadyReasonRequired registry values must be used to enable this fu
<b>Recommended Action</b>	Refer to the <i>CTI OS System Manager Guide for Cisco ICM/IPCC Enterprise &amp; Hosted Editions</i> for infor need to be set to 1.  HKEY_LOCAL_MACHINE\SOFTWARE\Cisco Systems, Inc.\CTIOS\CTIOS_<InstanceName>\ ctios\Se  HKEY_LOCAL_MACHINE\SOFTWARE\Cisco Systems, Inc.\CTIOS\CTIOS_<InstanceName>\ ctios1\
<b>Release</b>	Release 7.5(x)
<b>Associated CDETS #</b>	None.