

## Media subsystem is stuck in initializing state

<b>Problem Summary</b>	The Unified CCX Media subsystem is stuck in initializing state. This causes the Unified CCX Engine to be stuck in INITIALIZING state in forever.
<b>Error Message</b>	NA
<b>Possible Cause</b>	The cause of the problem is a underlying Informix JDBC bug.
<b>Recommended Action</b>	Restart the Unified CCX Engine.
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	Informix bug - idsdb00170104 - JDBC hangs using XA connections and connection pooling.