

Media subsystem is stuck in initializing state

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| Problem Summary | The Unified CCX Media subsystem is stuck in initializing state. This causes the Unified CCX Engine to be stuck in INITIALIZING state in forever. |
| Error Message | NA |
| Possible Cause | The cause of the problem is a underlying Informix JDBC bug. |
| Recommended Action | Restart the Unified CCX Engine. |
| Release | Release 8.0(1) |
| Associated CDETS # | Informix bug - idsdb00170104 - JDBC hangs using XA connections and connection pooling. |