

Media subsystem is stuck in initializing state

Problem Summary	The Unified CCX Media subsystem is stuck in initializing state. This causes the Unified CCX Engine to be stuck in INITIALIZING state in forever.
Error Message	NA
Possible Cause	The cause of the problem is a underlying Informix JDBC bug.
Recommended Action	Restart the Unified CCX Engine.
Release	Release 8.0(1)
Associated CDETS #	Informix bug - idsdb00170104 - JDBC hangs using XA connections and connection pooling.