

Making_Calls:_The_dial_pad_displays_but_there_is_no_Make_Call_button_visible

== dial pad displays but there is no Make Call button visible

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Problem Summary	When attempting to make a call, the dial pad displays but there is no Make Call button visible
Error Message	None.
Possible Cause	This symptom may occur if you are in an agent state that does not allow you to make a call (for example, for IPCC Enterprise your agent state must be NotReady in order to make a call. You may not make a call if your agent state is Available).
Recommended Action	Change to the appropriate state and try again.
Release	Release 7.5(x)
Associated CDETS #	None.