

Making\_Calls:\_The\_dial\_pad\_displays\_but\_there\_is\_no\_Make\_Call\_button\_visible

== dial pad displays but there is no Make Call button visible

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<b>Problem Summary</b>	When attempting to make a call, the dial pad displays but there is no Make Call button visible
<b>Error Message</b>	None.
<b>Possible Cause</b>	This symptom may occur if you are in an agent state that does not allow you to make a call (for example, for IPCC Enterprise your agent state must be NotReady in order to make a call. You may not make a call if your agent state is Available).
<b>Recommended Action</b>	Change to the appropriate state and try again.
<b>Release</b>	Release 7.5(x)
<b>Associated CDETS #</b>	None.