

Macros do not play back correctly

Problem Summary	Macros do not play back correctly.
Error Message	None.
Possible Cause	<p>When playing macros to a window, Agent Desktop must first find the window. When recording the macro, Agent Desktop saves the window's title and class name (an internal Windows variable associated with a window). On playback, Agent Desktop searches in this order:</p> <ol style="list-style-type: none"> 1. Find a window with the saved title and class name. 2. Find a window with the saved class name. 3. Find a window with the saved title. <p>If Agent Desktop does not find a window matching one or more of these criteria, it displays an error message.</p> <p>Agent Desktop might play back the macro to the wrong window if:</p> <ul style="list-style-type: none"> • There are several windows with the same title and class name • There are several windows with the same class name, and the title of the target window has changed
Recommended Action	Some compilers/class libraries use the same class name for all windows. If you have developed an in-house application you might need to change the class name in your application.
Release	CAD Unified CCX 8.5
Associated CDETS #	None.