

## Macros do not play back correctly

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|---------------------------|---|
| <b>Problem Summary</b>    | Macros do not play back correctly.  |
| <b>Error Message</b>      | None.   |
| <b>Possible Cause</b>     | <p>When playing macros to a window, Agent Desktop must first find the window. When recording the macro, Agent Desktop saves the window's title and class name (an internal Windows variable associated with a window). On playback, Agent Desktop searches in this order:</p> <ol style="list-style-type: none"> <li>1. Find a window with the saved title and class name.</li> <li>2. Find a window with the saved class name.</li> <li>3. Find a window with the saved title.</li> </ol> <p>If Agent Desktop does not find a window matching one or more of these criteria, it displays an error message.</p> <p>Agent Desktop might play back the macro to the wrong window if:</p> <ul style="list-style-type: none"> <li>• There are several windows with the same title and class name</li> <li>• There are several windows with the same class name, and the title of the target window has changed</li> </ul> |
| <b>Recommended Action</b> | Some compilers/class libraries use the same class name for all windows. If you have developed an in-house application you might need to change the class name in your application.  |
| <b>Release</b>            | CAD Unified CCX 8.5   |
| <b>Associated CDETS #</b> | None.   |