

MRCP TTS Providers, MRCP Servers, locales, or genders changes like additions, or deletions to do not take effect

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| Problem Summary | Changes made to either MRCP TTS Providers, MRCP Servers, locales, or genders through Cisco Unified CCX Administration do not seem to take effect. |
| Error Message | None. |
| Possible Cause | When you make any configuration changes (including additions or deletions) to either MRCP TTS Providers, MRCP Servers, locales or genders through Cisco Unified CCX Administration, these changes are made in the Config datastore and do not affect the data that is already loaded by the engine. If you wish to make these changes effective immediately without having to restart the engine, the changes need to be explicitly reloaded by the MRCP TTS Subsystem. |
| Recommended Action | <p>If you want the changes to take effect immediately without having to restart the engine, do the following:</p> <ol style="list-style-type: none"> 1. If you want to reload the data associated with a single MRCP Provider, Server, or associated locales and genders, go to Subsystems > MRCP TTS to access the MRCP TTS Configuration web page and click the refresh icon for the corresponding provider. You can also use this step to load a newly created MRCP TTS Provider. 2. If you want to reload all providers, go to Subsystems > MRCP TTS to access the MRCP TTS Configuration web page and click Refresh All. |
| Release | Release 8.0(1) |
| Associated CDETS # | None. |