

MRCP ASR subsystem is out of service

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| Problem Summary | The Engine Status area in the Engine web page shows that the MRCP ASR subsystem is out of service. |
| Error Message | None. |
| Possible Cause | The cause could be one of the following: <ul style="list-style-type: none"> • The MRCP Provider and Server are not configured from the MRCP ASR Configuration web page. • The MRCP ASR Server(s) is down or unreachable. • The Speech Server is not configured from the MRCP ASR Configuration web page. |
| Recommended Action | Complete the following steps: <ol style="list-style-type: none"> 1. Verify that the MRCP Provider and Servers are configured through the MRCP ASR Configuration web page. 2. Verify that the MRCP ASR servers are up and reachable. |
| Release | Release 8.0(1) |
| Associated CDETS # | None. |