

**MRCP ASR subsystem is out of service**

<b>Problem Summary</b>	The Engine Status area in the Engine web page shows that the MRCP ASR subsystem is out of service.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The cause could be one of the following: <ul style="list-style-type: none"> <li>• The MRCP Provider and Server are not configured from the MRCP ASR Configuration web page.</li> <li>• The MRCP ASR Server(s) is down or unreachable.</li> <li>• The Speech Server is not configured from the MRCP ASR Configuration web page.</li> </ul>
<b>Recommended Action</b>	Complete the following steps: <ol style="list-style-type: none"> <li>1. Verify that the MRCP Provider and Servers are configured through the MRCP ASR Configuration web page.</li> <li>2. Verify that the MRCP ASR servers are up and reachable.</li> </ol>
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	None.