

## Long TTS prompts consume significant memory on Cisco Unified CCX Server

<b>Problem Summary</b>	Long TTS prompts consume significant memory on the Cisco Unified CCX Server.
<b>Error Message</b>	None.
<b>Possible Cause</b>	Long text files will increase memory usage on the Cisco Unified CCX Server. For example, a 5 KB text file requires a 2.5 MB audio file. On a system with 40 TTS ports, this scenario can consume approximately 120 MB of memory.
<b>Recommended Action</b>	If you are using long text files, make sure to provision your system appropriately.
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.