

<Long Delay Before Whisper Announcement Plays>

Problem Summary	A long delay occurs before the Whisper Announcement plays.
Error Message	The CallManager PIM log traces Whisper Announcement calls that are delayed more than 0.5 seconds. For an example: Agent Whisper (IPIVR) Media Delay: 505(ms), Delay Threshold: 500(ms)
Possible Cause	Network delays, Voice gateway
Recommended Action	Collect and analyze UCCE, UCCX, UCM, and voice gateway logs.
Release	8.5(2)
Associated CDETS #	None