

**<Long Delay Before Whisper Announcement Plays>**

<b>Problem Summary</b>	A long delay occurs before the Whisper Announcement plays.
<b>Error Message</b>	The CallManager PIM log traces Whisper Announcement calls that are delayed more than 0.5 seconds. For an example:  Agent Whisper (IPIVR) Media Delay: 505(ms), Delay Threshold: 500(ms)
<b>Possible Cause</b>	Network delays, Voice gateway
<b>Recommended Action</b>	Collect and analyze UCCE, UCCX, UCM, and voice gateway logs.
<b>Release</b>	8.5(2)
<b>Associated CDETS #</b>	None