

Logging In: User Cannot Log In

Problem Summary	User is not able to log in to the Unified IS system.
Error Message	Not applicable.
Possible Cause	<p>This can happen because of any of the following reasons:</p> <ul style="list-style-type: none"> - User is not a member of the CUISLocalUserGroup. - The environment requires a domain name or machine name at login, that was not specified.
Recommended Action	<p>Make sure the user has been added as a member of the CUISLocalUserGroup. For more information, see Adding Unified IC Users section in the Intelligence Center User Guide For Cisco Unified Intelligence Suite 7.5(x).</p> <p>If the environment requires a domain name or machine name, make sure it is prepended to the user name (AD_NAME\user01). If you are prompted with an ActiveDirectory login prompt, re-enter your Windows login information.</p>
Releases	Release 7.5(x)
Associated CDETS #	None