

Logging In: User Cannot Log In

Problem Summary	User is not able to log in to the Unified IS system.
Error Message	Not applicable.
Possible Cause	This can happen because of any of the following reasons: <ul style="list-style-type: none"> - User is not a member of the CUISLocalUserGroup. - The environment requires a domain name or machine name at login, that was not specified.
Recommended Action	Make sure the user has been added as a member of the CUISLocalUserGroup. For more information, see Adding Unified IC Users section in the Intelligence Center User Guide For Cisco Unified Intelligence Suite 7.5(x). If the environment requires a domain name or machine name, make sure it is prepended to the user name (AD_NAME\user01). If you are prompted with an ActiveDirectory login prompt, re-enter your Windows login information.
Releases	Release 7.5(x)
Associated CDETS #	None