

## Log and Trace Configuration Fails for Cisco Unified Intelligence Center

<b>Problem Summary</b>	Log and Trace configuration fails for Cisco Unified Intelligence Center [In the Cisco Unified CCX Serviceability page: Trace > Configuration > Cisco Unified Intelligence Center Services]
<b>Error Message</b>	Error occurred while saving trace configurations.
<b>Possible Cause</b>	REST calls for Log and Trace configuration for Cisco Unified Intelligence Center are made to Cisco Unified Intelligence Center on the publisher node. The Cisco Unified Intelligence Center service may be down on the publisher node. Check the Cisco Unified CCX Serviceability page for Cisco Unified Intelligence Center service status.
<b>Recommended Action</b>	<ul style="list-style-type: none"> <li>• Start the Cisco Unified Intelligence Center Service on the publisher node if the service is not running.</li> <li>• Check MADM/CUIC logs if the service is running.</li> </ul>
<b>Release</b>	Release 9.0(1)
<b>Associated CDETS #</b>	None