

## Recommended Trace Levels for Outbound Issues

<b>Problem Summary</b>	NA
<b>Error Message</b>	None
<b>Possible Cause</b>	NA
<b>Recommended Action</b>	<p>SS_OB ? Debug,XDebug1</p> <p>SS_RM - Debug,XDebug1</p> <p>If the issue is with Dialing list records</p> <p>CFG_MGR - XDebug1</p> <p>Wrong Data being displayed on CAD or CAD buttons not getting enabled for Outbound calls</p> <p>ICD_CTI - XDebug1(Enterprise Server Logs may be turned on, on DE-Request)</p>
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	NA