

Log Collection for SNMP Voice Subagent issues

Problem Summary	When troubleshooting SNMP Voice Subagent related issues, need to know which logs to collect.
Error Message	None.
Possible Cause	Troubleshooting SNMP Voice Subagent
Recommended Action	<p>Check if the following Unified CCX services are running:</p> <ul style="list-style-type: none"> • SNMP Master Agent • Cisco Unified CCX Voice SubAgent • Cisco Unified CCX SNMP Java Adaptor <p>Collect the logs either using the CLI or from the RTMT Trace Collection tool for the above services. In addition, collect the Event Viewer - Application Logs from RTMT Trace Collection under System Services/Applications.</p>
Release	Release 8.0(1)
Associated CDETS #	None