

**Licensing: Exceeded the Number of Licensed Users**

<b>Problem Summary</b>	The system displays an error message that you have exceeded the allowed number of concurrent licensed users.
<b>Error Message</b>	You have exceeded the allowed number of concurrent licensed users.
<b>Possible Cause</b>	Some users may be having more than one browser sessions open.
<b>Recommended Action</b>	Stop and restart IIS on the web server.
<b>Releases</b>	Release 7.5(x)
<b>Associated CDETS #</b>	None