

Licensing: Error Code in Event Viewer: -1

Problem Summary	Event viewer displays error code(-1) indicating that the system cannot find license file or the license file cannot be opened.
Error Message	Not applicable.
Possible Cause	The system cannot find the license file or the license file cannot be opened.
Recommended Action	<ol style="list-style-type: none"> 1) Verify that the <code>%CUIS_HOME%</code> environment variable is set. 2) Verify that <code>license.lic</code> exists and is in <code>%CUIS_HOME%/license</code> directory. 3) Verify that the system or IIS has been restarted after it has been configured to allow environment variable to propagate to IIS.
Releases	Release 7.5(x)
Associated CDETS #	None