

Missing tabs in the administration console

Problem Summary	After signing in to the Administration Console, the administrator does not see the admin tabs.
Error Message	An error occurred that prevented the tabs from appearing.
Possible Cause	The default Finesse Layout XML might be corrupt.
Recommended Action	Restore the default Finesse Layout XML. Download the default file from the Finesse page on the Cisco Developer Network (http://developer.cisco.com/web/finesse/docs) and upload it via the Administration Console.
Release	Release 8.5(3)
Associated CDETS #	None.