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### **Getting Started..**

Here you'll find Known Issues that relate to remote call control. Simply click on the next available (empty) Known Issue template (called Known Issue Template X) and follow the guidelines that we give you at the top of the template!

- [Cisco Unified Personal Communicator Fails to Download as a Soft Phone](#)
- [Cisco Unified Personal Communicator Soft Phone and Desk Phone are 'Not Active'](#)
- [Cisco Unified Personal Communicator Partially Connects to CTIManager but Cannot Control the Desk Phone](#)
- [Cisco Unified Personal Communicator Desk Phone Connection is 'Stopped'](#)
- [Known Issue Template 1: Remote Call Control Integration](#)
- [Known Issue Template 2: Remote Call Control Integration](#)
- [Known Issue Template 3: Remote Call Control Integration](#)

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