

**Back to Troubleshooting Main Page:** [Troubleshooting: Known Issues](#)

## Getting Started..

Here you'll find Known Issues that relate to Cisco Unified Presence installation and upgrade. Simply click on the next available (empty) Known Issue template (called Known Issue Template X) and follow the guidelines that we give you at the top of the template!

- [Known Issue: Trusted Peer Validation Error](#)
- [Known Issue: Unsupported Platform](#)
- [Known Issue: Initial Synchronization Fails](#)
- [Known Issue: Some Data Fails to Synch from Cisco Unified Communications Manager to Cisco Unified Presence](#)
- [Known Issue: Cisco Unified Communications Manager Updates do not Immediately Sync to Cisco Unified Presence](#)
- [Known Issue: Data Synchronization Works but Sync Agent Will Not Start](#)
- [Known Issue Template 1: Install and Upgrade](#)
- [Known Issue Template 2: Install and Upgrade](#)
- [Known Issue Template 3: Install and Upgrade](#)

New to editing and Mediawiki markup? See <http://www.mediawiki.org/wiki/Help:Formatting> for help on Mediawiki editing