

## Java security manager delays socket creation resulting in AXL TIMEOUT

<b>Problem Summary</b>	Java security manager delays socket creation, resulting in AXL TIMEOUT. Due to this, no agent can log in to Unified CCX.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The system has been configured with Public DNS server.
<b>Recommended Action</b>	During installation, it is mandatory that you configure the reverse DNS lookup on the Unified CCX server.
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.