

Java security manager delays socket creation resulting in AXL TIMEOUT

Problem Summary	Java security manager delays socket creation, resulting in AXL TIMEOUT. Due to this, no agent can log in to Unified CCX.
Error Message	None.
Possible Cause	The system has been configured with Public DNS server.
Recommended Action	During installation, it is mandatory that you configure the reverse DNS lookup on the Unified CCX server.
Release	Release 7.0(1)
Associated CDETS #	None.