

Trace Configuration - Cisco Unified CM Telephony client trace settings not getting updated

Problem Summary	Enabling JTAPI_CLIENT trace settings is not getting saved. Confirmed by cli command: admin:show uccx trace levels JTAPI_CLIENT .
Error Message	Following error message is displayed in catalina.out. JTAPIProperties.save: caught java.io.FileNotFoundException: /opt/cisco/uccx/.jtapi/lib/jtapi.ini (Permission denied)
Possible Cause	No write permissions to the file jtapi.ini in the path /opt/cisco/uccx/.jtapi/lib.
Recommended Action	Provide write permissions to the file jtapi.ini.
Release	Release 8.0(2)
Associated CDETS #	CSCti46961