

JTAPI Client and data resynchronization

Problem Summary	Any JTAPI/call processing related problem
Error Message	Popup when you login to AppAdmin specifying that the JTAPI client versions are inconsistent.
Possible Cause	Unified CM upgrade or Unified CCX upgrade or failure
Recommended Action	<ul style="list-style-type: none"> • Run the JTAPI Client ReSync from AppAdmin • Subsystems -> Unified CM Telephony -> Cisco JTAPI Resync • Run the JTAPI Data ReSync from AppAdmin • Subsystems -> Unified CM Telephony -> Cisco JTAPI Data Resync <p>Note: Unified CCX Engine must be restarted if JTAPI resyn is performed</p>
Release	Release 8.0(1)
Associated CDETS #	NA