

Invalid files message displays while uploading a zip file of prompts

Problem Summary	Uploading a zip file of prompts (or grammars or documents) at the root level in Prompts Management (or Grammar Management or Document Management) shows an error message in the MADM log files.
Error Message	<i>Invalid files...</i>
Possible Cause	<p>This problem could occur for one of the following reasons:</p> <ul style="list-style-type: none"> • At the root level only language folders can exist. • Prompt Management and Grammar Management pages except files of valid extension only.
Recommended Action	<p>To correct the problem, do the following:</p> <ul style="list-style-type: none"> • Check that your zip file does not contain any files that do not belong to a folder while uploading at the root level. • Check that all the files have a valid extension.
Release	Release 7.0(1)
Associated CDETS #	None.