

## Invalid files message displays while uploading a zip file of prompts

<b>Problem Summary</b>	Uploading a zip file of prompts (or grammars or documents) at the root level in Prompts Management (or Grammar Management or Document Management) shows an error message in the MADM log files.
<b>Error Message</b>	<i>Invalid files...</i>
<b>Possible Cause</b>	<p>This problem could occur for one of the following reasons:</p> <ul style="list-style-type: none"> <li>• At the root level only language folders can exist.</li> <li>• Prompt Management and Grammar Management pages except files of valid extension only.</li> </ul>
<b>Recommended Action</b>	<p>To correct the problem, do the following:</p> <ul style="list-style-type: none"> <li>• Check that your zip file does not contain any files that do not belong to a folder while uploading at the root level.</li> <li>• Check that all the files have a valid extension.</li> </ul>
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.