

## Failed to load script

<b>Problem Summary</b>	Failed to load script.
<b>Error Message</b>	66911: Sep 23 11:12:28.220 CDT %MIVR-SS_TEL-3-UNABLE_PROCESS_CALL:Unable to process a call: All Call ids=CallID:197 MediaId:574756/2,Route Address=2231,The type of call process=TSC Sub Menu,Exception=com.cisco.app.InvalidApplicationException: <b>failed to load script;</b>
<b>Possible Cause</b>	The script was invalid or there was some error loading the script for this call
<b>Recommended Action</b>	<p>Check the script Upload the script once again If the problem persists, escalate to Unified CCX Editor/Engine teams</p> <p><b>An Example:</b></p> <p>66633: Sep 23 11:12:23.408 CDT %MIVR-SS_TEL-7-UNK:Call.accepted() JTAPICallContact[id=197,implId=574756/2,inbound=true,App name=TSC Sub Menu,task=null,session=25000000203,seq 66634: Sep 23 11:12:23.408 CDT %MIVR-SS_TEL-7-UNK:CallID:197 MediaId:574756/2, TerminalConnection to Terminal: IPCC_8583 is RINGING, [8583/(P1-ipcc40jtapiuser_1_1_1_1) GCID=(2,574756)-&gt;ACTIVE]-&gt;ALERTING 66635: Sep 23 11:12:23.408 CDT %MIVR-SS_TEL-7-UNK:CallID:197 MediaId:574756/2 com.cisco.jtapi.CiscoTermInServiceEvImpl received 66911: Sep 23 11:12:28.220 CDT %MIVR-SS_TEL-3-UNABLE_PROCESS_CALL:Unable to process a call: All Call ids=CallID:197 MediaId:574756/2,Route Address=2231,The type of call process=TSC Sub Menu,Exception=com.cisco.app.InvalidApplicationException: failed to load script; 67192: Sep 23 11:12:28.642 CDT %MIVR-SS_TEL-7-UNK:Call.transferring(UNRECOV_ERROR) JTAPICallContact</p>
<b>Release</b>	Release 7.0(1) onwards
<b>Associated CDETS #</b>	NA