

Invalid License MAC address error at time of License upload

| | |
|---------------------------|---|
| Problem Summary | Invalid License MAC address error at time of License upload. |
| Error Message | Error: The Cisco Unified CCX "feature name*" of "filename" has invalid MAC address[LicenseMAC from License File]. |
| Possible Cause | UCCX server License MAC is different than the License MAC with which License files are generated. |
| Recommended Action | run "show status" command from Unified CCX 8.0 Admin CLI. Check for License MAC in the output. If this License MAC is different than the one given in License file, contact UCCX product marketing to get new License files with correct License MAC. |
| Release | Release 8.0(1) |
| Associated CDETS # | None |