

## Installing WinPcap

<b>Problem Summary</b>	None.
<b>Error Message</b>	None.
<b>Possible Cause</b>	None.
<b>Recommended Action</b>	<p>To install WinPcap, you may either run WinPcap_3_0_nogui.exe from the CTI OS CD (located at ctios\Installs\CTIOSClient) to install it or download WinPcap from <a href="http://www.winpcap.org/">http://www.winpcap.org/</a>. The CTI OS silent monitor feature requires that you modify a WinPcap registry setting after installing (or reinstalling) WinPcap.</p> <ol style="list-style-type: none"> <li>1. In the Windows registry, go to the following registry key:               HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\NPF</li> <li>2. Change the value of the Start setting under this key from 0x00000003 to 0x00000002.</li> <li>3. Reboot the PC.</li> </ol>
<b>Release</b>	Release 7.5(x)
<b>Associated CDETS #</b>	None.